

# Livpure<sup>o</sup> smart

## Bolt RO+UV+Min+CU+ALK



100%  
sampurna  
RO suraksha



Smart  
Connectivity

**USER MANUAL**

IS : 16240



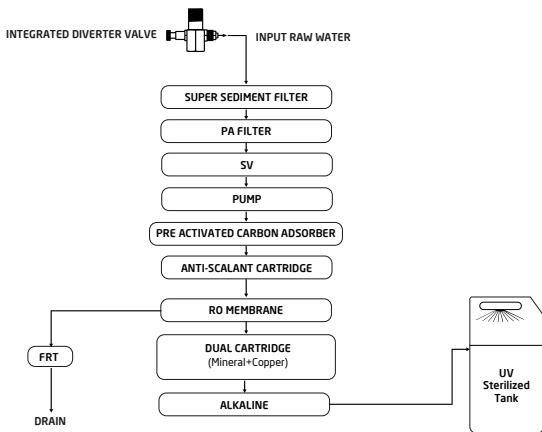
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Please visit -  
[www.bis.gov.in](http://www.bis.gov.in)

## INDICATIONS AND ALERTS

| Status  | Indications |
|---|-------------|
| Recharged (Balance icon LED will glow in Green color)                           | ₹           |
| Low Balance Icon LED will Blink in Red color and stable in no balance condition | ₹           |
| No Balance (Balance icon LED will glow in Red color)                            | ₹           |
| System connected to network<br>(Connectivity LED will steady in Blue color)     | 📶           |
| System not connected to network<br>(Connectivity LED will Blink in Blue color)  | 📶           |
| Tank full indication LED will Blink while purification                          | 🚰           |
| Tank full indication LED will steady while tank full condition                  | 🚰           |
| No input water or Low input pressure<br>(Tank full icon LED will OFF)           | 🚰           |
| UV fault (Tank full Icon LED will OFF)  | 🚰           |

## WATER FLOW DIAGRAM



## WELCOME TO LIVPURE FAMILY

Dear Customer,

We thank you for the trust you have shown in Livpure Water Purifier and its technology.

Livpure is a "state-of-the-art" water purifier with the most advanced purification system. It is specially designed, keeping in mind the changing water quality & your lifestyle. It conforms to the most advanced drinking water quality standards for purity & safety.

Please go through simple & easy to understand instructions mentioned in manual.

Any queries & suggestions, please call us at our Customer Care.

We once again thank you for choosing "Livpure" and look forward to a long and fruitful association with you.

Regards,

Team Livpure

## KNOW YOUR LIVPURE WATER PURIFIER



\* Illustrations for reference, features may change as per policy of continuous improvements

## HOW YOUR LIVPURE WATER PURIFIER WORKS

### 1. Super Sediment Filter

It removes coarse and fine suspended dirt impurities from water.

### 2. PA Filter

It enhances the performance of entire purification system and thus ensures the good water quality consistently.

### 3. Pre-activated Carbon Adsorber

It adsorbs residual chlorine and hazardous impurities such as harmful pesticides from water. It also adsorbs bad taste, color and odor causing organic compounds from water.

### 4. Reverse Osmosis (RO) Membrane

It removes bacteria, virus, protozoa & parasites and reduces dissolved salts, hardness, pesticides and heavy metals from water.

### 5. Mineral Cartridge

It improves the essential minerals which enhance the taste & quality of water. It adds the required minerals to purified water and balances the pH of purified water to alkaline range.

### 6. Alkaline Cartridge

It enhances pH of water by adding essential minerals and reduces Oxidation Reduction Potential leading to antioxidant nature of water.

### 7. Copper 29 Cartridge

It infuses goodness of natural copper into water.

### 8. In tank UV Sterilization

It keeps stored water absolutely safe for drinking for longer duration by UV sterilization at every hour.

## TECHNICAL SPECIFICATIONS#

|                         |  |
|-------------------------|--|
| Purification Technology | RO+UV+Min+CU+ALK   |
| Purification Capacity   | Upto 15 litres/hour  |
| Max. Duty Cycle         | Upto 75 litres/day   |
| Storage Tank Capacity   | 7 Litres   |
| RO Membrane             | 75 GPD (Gallons Per Day)   |
| Purification Cartridges | 1.Super Sediment Filter<br>2.PA Filter<br>3.Pre activated Carbon Adsorber<br>4.RO Membrane<br>5.Mineral Cartridge<br>6.Alkaline Cartridge<br>7.Copper 29 Cartridge<br>8.In tank UV sterilization |
| Ultra Violet LED        | 0.7 Watt   |
| Max. Inlet Pressure     | 3 Kg/Sq.cm*  |
| Input Voltage           | 140-300 V AC / 50 Hz   |
| Operating Voltage       | 24 V DC  |

### NOTE -

1. Input Raw Water temperature should be between 10°C to 45°C.
2. Total Dissolved Solids in input raw water should not exceed 2000 ppm.
3. Raw Water should be free from oil & grease.
4. Permissible Iron content in input raw water is 0.3 mg/L (max).
5. Total Hardness in input raw water should not exceed 600 mg/L (max).

\* If input water pressure is above 3.0 kg/Sq.cm, use of pressure reducing valve is recommended for leak proof and smooth functioning of the unit.

# Manufacturer reserves the right to change/replace/upgrade any part of component in pursuit of providing continuous improvement in the quality of the products to its esteemed customers.

## INSTALLATION INSTRUCTIONS

The Livpure RO Water Purifier is equipped with most advanced technology, which ensures safe and pure drinking water. Livpure RO water purifier is easy and convenient to install & use.

Recommended site preparations:

- 220 V single phase AC connection not more than 1.5 meters away from the point of installation of purifier.
- Raw water supply with ½ inch nipple not more than 1.5 meters away
- Drain for rejected water not more than 2 meters away .
- Space as per dimensions of the purifier & operating space to install.
- Wall for mounting on screws and holding the machine.

Specific instructions:

- Livpure is a wall mountable purifier. Make sure that it is only mounted on a wall. Avoid installation on wooden and metallic stands.
- For optimum performance and minimum inlet pressure required, make sure that the raw water supply tank is at least 10 feet above the level at which the purifier is installed.
- It is preferable to install the purifier near the water sink so that inlet water lines is easily available & reject water can be drained.

### Recommended uses of reject water

Although the rejected water has high concentration of salts, it is absolutely clean and free of impurities like chlorine, dirt, sand, etc. which are present in raw water. This rejected water usually goes down the drain but if required, can be used for gardening, cleaning / mopping purposes.

### Installation procedure:

1. Fix the wall mounting with the help of two self tapping screws (supplied with the unit) .
2. Carefully hang the purifier on the wall.
3. Connect the Integrated Diverter Valve to the raw water supply as shown in the figure. The threaded end of the diverter valve is fitted in line with the raw water supply.
4. Now connect one end of the white pipe to the ball valve and other end to the purifier inlet.

5. Similarly, connect one end of the blue pipe to rear side connector and leave the other end in the drain.

6. Before connecting the power supply, it is important that you perform the following functions:

i) Open the diverter valve to start the flow of water into the purifier.

ii) Wait for 2-3 minutes to ensure that the filters are soaked in water.

## TROUBLESHOOTING

| S.No. | Problem   | Reason   | Remedies  |
|-------|---|--|---|
| 1.    | The water from the purifier tastes unusual.                     | The water is stored too long in the storage.                 | Drain the stored water and fill fresh water.  |
|       |   | The filters are choked.                                      | Call customer care and get the purifier serviced.   |
| 2.    | The purification is taking more time (Slow or No Purification). | Check the ball valve the ball valve may not be opened fully. | Please ensure the ball valve is open fully. Switch OFF and then Switch ON machine to resume purification.           |
| 3.    | The storage tank is not getting filled.                         | Check the ball valve the ball valve may not be opened fully  | Please ensure the ball valve is open fully. Switch OFF and then Switch ON Machine to resume Purification.           |
|       |   | Check if there is any leakage from the purifier              | If there is any leakage then call the Livpure Customer Care Number  |
| 4.    | UV tank sterilization interrupted or failed                     | UV tank sterilization not working                            | If there is indication for "UV tank sterilization Interrupted or failed" then call the Livpure Customer Care Number |

## IMPORTANT INSTRUCTIONS



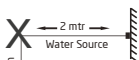
Avoid exposure to direct sunlight and installation in damp areas



Make sure that the purifier is connected to normal water supply only. Hot water supply is not recommended for water purifier.



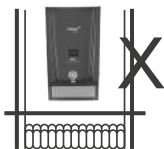
Make sure that the reject water pipe is not placed at a level higher from the purifier, otherwise reject water may flow backward into the purifier



The maximum distance between the water source and the purifier should not be more than 2 meters



Avoid sharp bends in the pipe. Do not bend or block the water pipe.



Do not confine the purifier in a closed cabinet.



Do not try to service the purifier on your own. Instead, call Livpure Customer Care No. for help.



In case of not using the purifier for more than two days, kindly switch OFF the power supply and drain the storage tank.



To keep the storage tank clean, it should be drained once in 15 days.

## FAQ's

1) What does TDS (total dissolved solids) mean?

Total Dissolved Solids is a measure of dissolved inorganic substances in water

2) How much time it takes to purify water by Livpure Water Purifier ?

Livpure Water Purifier can purify water @15 litres per hour. However, the time taken to purify depends on the impurities present in water, input water pressure and life of filters.

3) What is the storage capacity of Livpure Water Purifier?

Livpure Water Purifier has a storage tank capacity of 7 litres. The process of filling the storage tank is fully automatic and when you take water out of the tank, the purification process starts automatically and refills the storage tank.

4) Is water from first purification cycle fit to drink?

No. it is recommended to drain the first cycle of water that is filled in the storage tank when the new Livpure Water Purifier is installed, and also whenever cartridges are changed.

5) What should I do if there is no water in the storage tank?

In case there is no water in the storage tank, we suggest following preliminary checks by customer

a) Check if there is water supply

b) Check if there is power supply

If answers to both cases are true, please call Livpure customer support center

6) Can I service on my own?

It is not recommended to open your Livpure Water Purifier and service it by individual. Call our Livpure customer support center for any issues related to service & opening the machine.

7)What should I do if there is a leakage from the purifier?

In case of leakage from the purifier, switch OFF the purifier. Check for any visual improper fitment like tap or connection to purifier. Call our Livpure customer support number and register for a service request.

8)How long the water in Livpure Water Purifier can be used for drinking?

You can use stored water for upto 48 hrs. If it is not used for 48 hours, we advise you to discard that water, refill and consume.

## WARRANTY TERMS & CONDITIONS

- 1) This Operating lease shall be effective from the time of registration and, unless terminated in accordance with the terms hereof and shall remain in force till the time the product is in possession of the customer.
- 2) The monthly Subscription Fee is payable in advance in accordance with the subscription plans chosen by the customer and may be changed from time to time at his choice
- 3) This Operating lease may be terminated:
  - a. By the Customer, any time by serving a notice in writing, from the registered email id.
  - b. By Company, if Customer defaults in payment of Subscription Fee every month as per the plan selected or fails to observe the terms and conditions herein.
- 4) In the event of termination:
  - a. The Customer shall pay for the monthly subscription so long as the Product remains in the custody of the Customer.
  - b. The Customer shall allow Livpure Smart Homes to uninstall the Product and forthwith return to Livpure Smart Homes, the Product and every part thereof, which may be in or under the Customer's control, without demur or protest and without making any claims or demands whatsoever.
  - c. Livpure Smart Homes shall re-possess the machine and will be entitled to claim the damages for any loss or damage caused to the Product or its key operating parts (save normal wear and tear), as per the following schedule. Livpure Smart Homes reserves the right to update the following schedule from time to time:
    - Front cover damage: Rs.1,000
    - Main body damage: Rs.1,700
    - Missing or malfunctioning Pump: Rs.2,500
    - Missing or malfunctioning Membrane: Rs.2,500
    - Missing or malfunctioning Filter: Rs.500 per piece
    - Missing or malfunctioning SMPS (Power supply): Rs.700
- 5) Livpure Smart Homes or its affiliates shall install the Product at the location of the Customer's premises ("Premises") upon receipt of payment and approval after submission of KYC documents. In the event the order is not accepted by the company, the amount paid by the customer will be refunded back without any interest. The company reserves the right not to accept any order, without assigning any reason.
- 6) The monthly Subscription Fee shall be paid in advance. The mode of payment shall be only digital and as available on the website. The Customer shall ensure sufficient balance in his account to ensure continuing functioning of the Product. If the Customer fails to recharge his account on time or his account balance turns negative for any other reason, Livpure Smart Homes shall have the right to stop the Product to function as desired and shall have the right to repossess the Product.

7) Livpure Smart Homes shall carry out routine maintenance and repair of the Product as may be required from time to time at its own cost and expenses. In case of any major repair to the Product, the Customer shall notify Livpure Smart Homes and, if required, Livpure Smart Homes will repair/replace the worn-out parts of the Product. If any repairs are required due to the Customer's negligence in operations, or unsafe operations, the cost for repair of the Product would be borne by the Customer.

8) The Customer acknowledges that the Customer has been offered a reasonable opportunity of examining the Product and has exercised his/her discretion in acceptance the Product.

9) The Customer agrees, confirms and undertakes that:

- The Customer has full right and entitlement to enter into this lease.
- The payment of monthly Subscription Fee shall be honoured as per the lease offer and without any reference, hindrance, delay, deduction, set off, for any reason in any manner whatsoever and shall not be connected with the state of use of Product, or any claim for service, quality, etc.
- The Customer confirms that the Product is the property of Livpure Smart Homes and the Customer shall not sell, offer for sale, mortgage, pledge, sub-lease, create lien or any third party interest, or otherwise deal in any manner, detrimental to the interest of Livpure Smart Homes, and shall always protect the Product, against distress, execution or seizure.
- The Customer shall take such care of the Product as a prudent person shall take care of his own property.
- In case of loss or damage to the Product during the term of lease, the Customer shall indemnify Livpure Smart Homes to the extent of written down value of the Product. The Customer confirms and agrees that Livpure Smart Homes shall have sole authority to decide on the extent of damage caused to the Product.
- Livpure Smart Homes representative shall have authority to visit the Premises of the Customer to check the performance of Product with prior permission of the Customer, which the Customer shall not unreasonably withheld.
- The Customer shall provide such documents as may be required by Livpure Smart Homes.

10) The Customer shall indemnify and hold Livpure Smart Homes harmless from any and all claims, liabilities, judgment, losses, damages, cost and expenses, asserted against Livpure Smart Homes by any person or entity not a party to this lease which results from any cause attributable to the negligence or deliberate act of the Customer.

11) Communication: Livpure Smart Homes reserves the right to communicate by registered email, SMS, phone call to and from registered phone number, App notifications and company website publishing.

12) This lease, its validity, performance and all other questions arising hereunder, shall be governed by and construed in accordance with the laws in India. The Courts of Delhi, India shall have exclusive jurisdiction.

## INTELLECTUAL PROPERTY RIGHTS

The following are covered under Livpure Pvt. Ltd. intellectual property rights :

Livpure Logo

**livpure**<sup>®</sup> smart

Product Logo

**Bolt**  
RO+UV+Min+CU+ALK

Product Design





Scan QR Code to Download Liv-Saath App  
for any service requirement.



Customer Care Number : 88-00-76-22-26

## Livpure Smart Homes Pvt. Ltd.

I BLOCK, No 5, AC 720, 5<sup>th</sup> A Cross Road, HRBR Layout, Bengaluru,

Karnataka 560043. Email: [care@livpuresmart.com](mailto:care@livpuresmart.com)

 [/livpuresmart](https://www.facebook.com/livpuresmart)  [@Livpuresmart](https://twitter.com/Livpuresmart)  [@livpuresmart](https://www.instagram.com/livpuresmart)

 [care@livpuresmart.com](mailto:care@livpuresmart.com)  [www.livpuresmart.com](http://www.livpuresmart.com)



**ENVIRONMENT PROTECTION** "Protection" has always been our motto and guiding principle. We care for the environment. We urge you to recycle the packaging material or take it to the nearest recycling facility rather than dispose it off with the rest of your waste.

Your product has been designed to work for many years however, should you wish to upgrade or replace your old product, remember to help protect the environment by disposing it off at your local e-waste disposal centre. Should you have any queries, the nearest authorized service centre of Livpure will be able to guide you.

Allow us to become your environmental partner together we can make the world a cleaner place.